



# Abhijeet Keenoo

Chief Information Security (CISO) and Data Privacy Officer (DPO)

## CONTACT INFO

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## LANGUAGES

English: Proficient  
French: Proficient  
Creole: Native

## MEMBERSHIPS

ISACA  
(ISC)2  
PECB

## INTERESTS

Gym  
Snorkeling  
Globe-Trotter  
Extreme Sports

## FIND ME ON LINKEDIN



## EXECUTIVE SUMMARY

Meticulous with proven leadership, smart man of 36 years old, trilingual and seasoned IT & Information Security professional working as a CISO & DPO for **ELCA Informatique SA**, which is a multi-national organization with multiple offices in Switzerland and strategic centers globally.

With nearly 15 years at the forefront of technology and cybersecurity, I collaborate with the Executive Leadership Team and business stakeholders to shape and execute digital transformation strategies that drive efficiency, resilience, and cost-effectiveness. I hold end-to-end accountability for protecting the Group's digital crown jewels: its data, systems, and AI-driven/technology assets, enabling secure innovation and growth.

I am driven by a highly critical mindset with proven knowledge and international experience in planning, designing, installing, operating, managing, and securing information technology infrastructure globally (Mauritius, Seychelles, Europe, African countries, East Asia and US).

## WORK EXPERIENCE

- **Deputy Chief Information Security Officer and Data Privacy Officer**  
**ELCA Group** – Mauritius & Switzerland (Nov 2021 - Present)

### Strategic Technology & Cybersecurity Leadership:

- Define and execute global cybersecurity, IT risk, and data protection strategy aligned with corporate objectives and regulatory requirements (NIS2, DORA, GDPR, SOC2, ISO 27001:2022)
- Act as trusted advisor to executive leadership, ensuring security and resilience are embedded in digital transformation initiatives and strategies
- Leverage business acumen to create a bespoke and risk-informed information security strategy, roadmap and workplan
- Report regularly to Board on cybersecurity posture, maturity metrics and ROI

### Governance, Compliance and Awareness

- Implement and maintain certifications with international standards (ISO 27001, 27017, 27018, ISO 27701, PCI-DSS, ISAE 3402)
- Implement KPIs to measure system reliability, user experience and overall effectiveness
- Conduct global awareness programs and oversee security trainings

### Cyber Defence and Risk Management

- Oversee enterprise-wide defense-in-depth programs, including SOC operations, incident response, threat hunting, and vulnerability management
- Strengthen supply chain resilience and third-party risk oversight to protect critical assets and business continuity
- Lead the crisis response, disaster recovery, and business continuity planning to ensure uninterrupted operations

### Leadership & Engagement

- Recruit, mentor and lead high-performing, culturally diverse technology & cyber teams across the globe and ensuring high retention
- Act as an ambassador for cyber and information security in relevant external and industry forums:
  - **RSA Security Conference 2024 & 2025 in USA** – Full Participant & Host
- Oversee IT operations, responsible for managing technology & cyber budgets
- Data Protection Officer (registered) for Information Technology ELCA Ltd

### **Cyber and Information Security Operations:**

- Working across multiple frameworks and regulatory standards including but not limited to: NIS 2, DORA, NIST, HIPAA, EU GDPR SOX, SOC 2 TYPE II including working with benchmarks such as CIS
- Establish, implement, and facilitate an effective enterprise-wide information security governance program and execution plan that ensures the strategic alignment of information security with ELCA objectives
- Responding to RFP and Security Questionnaires from cyber-insurance companies, government authorities and clients
- Continually assess and evaluate emerging threats and generative AI technologies, assess potential degree of impacts, and prioritize strategic focus areas
- Define and maintain enterprise cyber and information security standards, policies, procedures, guidelines and governance frameworks
- Manage security engineering and security operations, including security tools and processes, that covers:
  - Asset Security | Communication and Network Security | Identity & Access Management (IAM) | Security Assessment | Vulnerability Assessment & Penetration Testing | Security Operations | Security Incident Response | SOC | Cloud Security (Azure & AWS)
- Developed the in-house Security Operations Center
- Collaborate closely with the Forensics Team
- Manage vendor and partner relations
- Integrate supply chain security requirements into procurement and vendor lifecycle management
- Conduct Internal & manage External IT/Information Security audits

- **Head of Information Security, Data Protection, Governance, Risk & Compliance**

*Intercontinental Trust Ltd (Jun 2016 – Nov 2021)*

- **Information Security Manager**

*Anglo African Ltd (Aug 2015 – May 2016)*

- **Information Security Architect**

*Vodafone Malta Ltd (Mar 2015 – Aug 2015)*

- **Information Security Analyst**

*Emtel Ltd (Oct 2011 – Mar 2015)*

## REFERENCES

**1. Vishal Narvikash Radha**

**Senior HR Manager** – Information Technology ELCA Mauritius Ltd,  
+23059421854  
vishalnarvikash.radha@elca.mu

**2. Sebastien Levantard**

**General Manager** – Intercontinental Trust Ltd (Seychelles)  
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# EDUCATION

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## Certified Information Systems Security Professional – CISSP

National University of Singapore, 2017 - Institute of System Sciences (ISS)

## BSc Computer Science and Engineering

University of Mauritius, 2008-2012

## A-Level Higher School Certificate (HSC)

John Kennedy College – University of Cambridge 2007

## O-Level School Certificate (SC)

La Con fiance College – University of Cambridge 2005

# PROFESSIONAL CERTIFICATES

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## CISA (Certified Information Security Auditor), AAIA (Advanced in AI Audit)

In Progress - Certifications are due by January 2026

## Advanced in AI Security Management

ISACA – November 2025

## ISO 22301 Certified Senior Lead Implementer

PECB – December 2023

## ISO/IEC 27001 Certified Senior Lead Implementer

PECB – September 2022

## Certified Information Security Manager (CISM)

ISACA – October 2022

## ISO 22301 Certified Lead Implementer

PECB – July 2021

## ISO/IEC 27001 Certified Lead Implementer

PECB – September 2021

## Microsoft Certified: O365 Security Administrator, Azure Administrator/Security/Architect Design & Technologies

Microsoft – July 2021, 2020 (Retired)

## EU General Data Protection Regulation Foundation & Practitioner

International Board for IT Governance Qualifications

GASQ, 2019, 2020

## NSE 1, NSE 2, Network Security Expert Fundamentals

Fortinet - May 2020

## IBM & Symantec Certified Security Specialist

2016

## Ethical Certified Security Analyst (E|CSA)

EC-Council 2013

## Certified Ethical Hacker (C|EH)

EC-Council 2011

## Fundamentals of Hardware and Operating System

British National Computer Council Education - 2009

## APPENDIX – PREVIOUS JOB RESPONSIBILITIES

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- **Head of Information Security, Data Protection, Governance, Risk & Compliance**

*Intercontinental Trust Ltd (June 2016 – Nov 2021)*

- Heads the IT/IS Security, Data Protection & GRC department
- Chief Data Protection Officer
- **Expertise on:** Citrix, Microsoft Azure, Darktrace, Nessus Professional, Web/Application Security Scanners, Mimecast, Fortinet, Sophos, Symantec & McAfee AV, SCCM, Windows & O365 security, HP network devices

### **Key Responsibilities for Cyber-Security**

- Develop, implement, and manage the overall enterprise process for security strategy and associated architecture and engineering standards
- Lead IT Security – Information Security across the company, ensuring we're following industry best practices and ensuring we are compliant where required
- Take ownership of our technical security measures – e.g. penetration testing, vulnerability scanning, cyber-security audits
- Develop and implement IT/Information Security policies, standards and guidelines
- Make sure that cyber security policies and procedures are communicated to all personnel and that compliance is enforced
- Work closely with corporate executives, business managers, audit and legal (where applicable) counsel to understand corporate requirements related to security and regulatory compliance, and to map those requirements to current security projects
- Lead the IT/Information Security incident management response
- Reviews investigation after security breaches or incidents, including impact analysis and recommendations for avoiding similar vulnerabilities
- Ensure compliance with key security controls (ISAE 3402)
- Implementation of ISO 27001
- Provides training and mentoring in terms of IT/information security
- Perform information security awareness to technical and non-technical audiences
- Maintains an updated understanding of the IT/Information Security threat landscape for the industry
- Ensure that disaster recovery and business continuity plans are in place and tested

### **Key Responsibilities for Data Protection**

- Data Protection Officer for ITL, selected sister companies & ITL's clients
- Inform and advise the company (data controller or data processor) and employees how to be EU GDPR compliant and how to comply with other data protection laws (DPA 2017)
- Draft & review privacy & data protection policies including related data protection guidelines, procedures & other documentation
- Raise awareness and provide staff training for any employees involved with processing activities
- Provide advice regarding the data protection impact assessment and monitor its performance
- Give advice and recommendations to the company about the interpretation or application of the data protection rules
- Handle complaints or requests by the institutions, the data controller, data subjects, or introduce improvements on their own initiative
- Report any failure to comply with the EU GDPR or applicable data protection rules (DPA 2017)
- Monitor compliance with EU GDPR or other data protection law (DPA 2017)
- Identify and evaluate the company's data processing activities
- Cooperate with the supervisory authority
- Maintain the records of processing operations

### **Other Key Responsibilities**

- Heads the advisory, technical and management services of Techgenic Ltd as a business enabler for cyber-security and data protection
- Weekly business meeting for day-to-day running of the business and bi-weekly reporting to the senior management (management accounts, KPIs, etc.)
- Techgenic Ltd – Training Institution Manager and Programme Officer – Accredited by the MQA.

### **Reporting**

- I reported to the Executive Director on a day-to-day basis with dotted line reporting to the senior executive management

#### Other duties:

- Leads the IT Security & Information Security architecture & GRC strategies
- Implementation of the whole ITL Mauritius & Seychelles network infrastructures
- Business Continuity Plan & Disaster Recovery Plan
- Provide L3 support on all IT systems & network infrastructure
- Implementing GRC standards across the organization
- Handle the Information Security Projects budgets
- Works in collaboration with recognized IT & IT Security vendors on the market
- Cyber-security, Data Protection Awareness & Training

- **Information Security Manager**

- Anglo African Ltd (Aug 2015 – May 2016)**

- Head, Drive & Implement IT and IS Security for the whole Anglo African Group of Companies in Mauritius
    - IT & Information Security Sales & Business Development in Mauritius & a few East African Countries
    - Consultancy in IT/Information Security for the IT Network Infrastructure for Banks
    - Provided Information Security Roadmaps, IT Security solutions consultancy for Banks

- **Information Security Architect**

- Vodafone Malta Ltd (Mar 2015 – Aug 2015)**

- IT Security lead for the network connection for highly confidential file transfer between Vodafone Malta and banks
    - Performing regular audits, penetration testing and vulnerability scanning activities
    - Liaising with internal and external auditors to carry out audits and identify areas of improvement
    - Performing day to day security vetting on user access requests
    - Implementing and managing ways to regularly scan for, finding and fixing security problems/vulnerabilities
    - Building internal tools that detect and respond to security issues
    - Making intelligent decisions around prioritization of efforts based on risk
    - Performing security assessments of anything from a physical security system to a complex web application
    - Efficiently managing multiple simultaneous cyber-security internal projects
    - Auditing systems to ensure and maintain PCI DSS compliance.
    - Developing and maintaining security documentation, including policies and other project deliverables
    - Assisting in the information security awareness, training, and educational activities for all company personnel
    - PCI-DSS Implementation for Vodafone Malta Ltd.'s Data Centre
    - Cloud Security
    - **Expertise** on different systems: Check Point Firewall, CISCO ASDM, IMPERVA Secure Sphere (Web Application Firewall), Splunk, Nipper Studio

- **Information Security Analyst**

- Emtel Ltd (Oct 2011 – Mar 2015)**

- Microsoft SSCM Implementation for TIGO Tanzania, Chad, Ghana, DRC
    - IT Infrastructure & IT Security Consultancy for TIGO Tanzania, Chad, DRC
    - Mobile Device Management Implementation – AirWatch, Sophos, BlackBerry
    - ISO 27001 Implementation and Certification for the Emtel Data Centre
    - Project Lead – Implementation & deployment of SOPHOS Safeguard for TIGO DRC, Chad, Rwanda in Africa
    - Vulnerability Assessment for Technical (CORE Network, Huawei, Cisco, Juniper network equipment, TIGO networks)
    - Penetration Testing (using KALI LINUX, NEXPOSE, METASPLOIT)
    - Review security at RFP levels for all Telecom/IT/Security/FinTech projects
    - Lead IS incidents response activities – Coordinate security incident response teams to resolve and close investigation of incidents with proactive suggestions
    - Database Administration and Monitoring
    - IS Training & Awareness activities performed as per Emtel Ltd IS standard requirements
    - Budget – Effectively controls and optimizes on OPEX and all CAPEX commitments
    - Define and implement secure configurations, leveraging technical knowledge and problem-solving skills in the network, database, server and desktop technology areas
    - Monitor and review all physical and logical security, make recommendations on firewalls/routers/switches and systems configurations from a security perspective
    - Documentation of technical security procedures, information security incidents and investigations
    - Perform SOX & ISO Controls
    - Expertise on different systems: Altiris 6.0/7.x Symantec Management Suite, Symantec Endpoint Protection Manager (SEPM), PALO ALTO Firewall, Symantec Data Loss Prevention, Nessus Vulnerability Scanner